

Privacy Policy

The privacy policy below applies to all site visits, transactions and agreements with Debiteuren365.nl B.V. located in Hoorn on the Geldelozeweg 33, 1625 NW.

1. Definition

The following terms are used in this privacy statement.

GDPR:

Personal data:

Process:

Clients:

Debtors:

(collection) agreement:

Claims:

Controller:

Those involved:

General Data Protection Regulation

Information that directly or indirectly says something about you.

For example your name and address but also financial data.

Everything that can be done with personal data done. For example collecting, but also storing, using and deleting your data from our administration.

Organizations that have a (collection) agreement with us have closed.

The clients/customers of our Clients.

The agreement between us and our Clients stipulating under what conditions we provide (collection) services.

Claims of Clients on its Debtors

by virtue of the delivered by the Clients

products and/or services.

The one who sets the goal and means for the processing of personal data in the sense of the GDPR. The one who actually decides what to do with the data happens.

Natural persons, being Clients or Debtors whose data we process.

2. Who is responsible for the processing of Personal Data?

Debiteuren365.nl B.V. is the controller for the processing of Personal data as described in this privacy statement.

Debiteuren365.nl B.V. is also trading under the name DBO Incasso, DBO Finance and Legal365.

Visiting and postal address

Moneyless Road 33

1625 NW Horn

3. Whose Personal Data does Debiteuren365.nl process?

We process the Personal Data of:

- Debtors;
- (Potential) Clients

If your company or organization passes on personal data of employees to us, you are obliged to inform the employees about this. You can read this privacy statement give to them. The employees can then see how we use their Personal Data To hang out.

4. From whom does Debiteuren365.nl receive Personal Data?

We receive Personal Data from:

- Debtors;
- (Potential) Clients in the context of the (Debt Collection) Agreement;
- Public sources and external service providers such as bailiffs, lawyers and other collection partners.

Insofar as our Client himself does not exceed the goals and means of the data processing of the personal data of its relation, our

The Client itself is the Controller of that personal data. If this has been agreed in writing, Debiteuren365.nl B.V. this personal data in order from its client as a “processor”.

Debiteuren365.nl B.V. will also act as a processor. take care of it to the best of your ability appropriate technical and organizational measures to protect the personal data protect it against loss or against any form of unlawful processing.

5. Which Personal Data does Debiteuren365.nl process?

We process the following categories of personal data:

Debtors

- Name and address details;
- Dates of birth and gender;
- Details of extracts from the Chamber of Commerce;
- Information about products to be delivered / delivered or to be provided or services provided;
- Invoice amounts;
- Data on payment behavior;
- Bank account numbers;
- E-mail addresses and the content of e-mails;
- Phone numbers and content of phone calls.

(Potential) Clients

- Name and address details;
- Dates of birth and gender;
- Details of extracts from the Chamber of Commerce;
- Bank account numbers;
- Financial details;
- E-mail addresses and the content of e-mails;
- Phone numbers and content of phone calls.

6. Does Debiteuren365.nl also process special personal data?

Debiteuren365.nl only processes special personal data if we have to do so based on the law, with your permission or if you ask us to.

7. Why does Debiteuren365.nl need personal data?

We process Personal Data to the extent necessary and related to our services. We process personal data for the following purposes:

Credit Management

What does this goal mean?

The service provided by Debiteuren365.nl is aimed at ensuring that the outstanding invoices from its Clients are paid as soon as possible.

Debiteuren365.nl ensures effective credit management through a synergy between prevention and collection, consisting of, among other things:

- Checking the correctness of the supplied by Clients

documents;

- Sending reminders, reminders and summons to

Debtors to collect receivables;

- Advising Clients on taking further

(legal action;

- Drafting procedural documents to collect claims;
- Processing return information from Debtors for the benefit of a

correct and complete treatment;

- Settlement of the claims to Clients.

What data do we process for this?

From (Potential) Clients:

- Name and address details;
- Details of extracts from the Chamber of Commerce;
- Bank account numbers;
- Financial data;
- E-mail addresses and the content of e-mails;
- Phone numbers and content of phone calls.

From Debtors :

- Name and address details;
- Dates of birth and gender;
- Details of extracts from the Chamber of Commerce;
- Information about products to be delivered / delivered or to be provided or

services provided;

- Invoice amounts;
- Data on payment behaviour;

- Bank account numbers;
- E-mail addresses and the content of e-mails;
- Phone numbers and content of phone calls.

Payment behavior data

What does this goal mean?

In the context of our debt collection services, we carry out, with the help of third parties, credit checks on Debtors. Based on the results of this credit checks, we decide whether or not a payment arrangement will be made, or whether or not legal proceedings are initiated.

What data do we process for this?

From Debtors :

- Name and address details;
- Dates of Birth and

sex;

- Invoice amounts.

Verification of the Debtor upon request for inspection, removal, correction, addition, or protection of personal data

What does this goal mean?

If a Debtor has access to, or removal, correction, addition, or wishes to protect his/her personal data, we check on the basis of a copy of a passport or identity document or the request actually made by the Debtor in question is done. Once the Debtor's identity has been verified, the copy of his/her passport or identity document destroyed.

What data do we process for this?

- Copy of passports or identity documents (with deletion of BSN and passport photo).

Verification of the (Potential) Client when entering into the (Debt collection) agreement What does this goal entail?

If a (collection) agreement is concluded with the Client, we check whether the it is signed by the person authorized to do so.

What data do we process for this?

- Name and address details;
- Details of extracts from the Chamber of Commerce

Improving and guaranteeing the quality of our services

What does this goal mean?

In order to continue to serve you well, we are constantly working on the development and improving our products and services.

What data do we process for this?

- Name and address details;
- E-mail addresses and the content of e-mails;
- Phone numbers and content of

phone calls.

- Purchase History

For promotional and marketing purposes

What does this goal mean?

We may process your personal data for promotional or marketing purposes.

For example, to inform you about a new product that may be of interest to you is. Or to better respond to your wishes.

What data do we process for this?

- Name and address details;
- E-mail addresses and the content of e-mails;
- Phone numbers and content of

phone calls.

- Purchase History

If you do not want to be approached for commercial purposes, you can indicate this by send an email to info@debiteuren365.nl.

For archival purposes

We do not archive more personal data than is necessary in the context of the the above purposes. If we do not keep the data for those purposes we can still keep the data for archival purposes. That means they only in legal proceedings or for historical, statistical or be used for scientific purposes.

Do we want to use your personal data for a purpose other than that for which it was used? were originally processed, we can only do so if there is a gap between the two there is a close relationship.

8. On what legal basis does Debiteuren365.nl process personal data?

We process personal data in particular because that processing is necessary for the execution of the (collection) agreement and the agreement between the client and debtor. We also process personal data because that processing is necessary for the representation of the legitimate interests of Debiteuren365.nl.

9. To whom does Debiteuren365.nl provide personal data?

Sometimes we engage third parties who process personal data on our behalf.

For example, for the execution of the (collection) assignment (for example: lawyers, bailiffs and other collection partners) or for promotional and marketing purposes.

The assignment will only be given to a third party if it can demonstrably has taken security measures and confidentiality of your personal data guarantees.

10. How long does Debiteuren365.nl store personal data?

Your personal data will be kept carefully and no longer than necessary for the purpose for which they were processed.

Processing continues as necessary for the collection of the claim and to settle any disputes with regard to claims or as much as longer than necessary in view of a legal retention obligation.

After the expiry of the aforementioned period, the personal data may be be archived indefinitely for the purpose of dispute resolution, static or historical research or archive management. The legal retention period for the keeping a debtor administration is 7 years.

11. How does Debiteuren365.nl secure personal data?

Debiteuren365.nl has taken appropriate technical and organizational measures to protect personal data against loss or against any form of unlawful processing.

Within Debiteuren365.nl, your personal data can only be used by employees who, in view of their position, must have access to it. Our employees have a duty of confidentiality.

12. Can I see which personal data Debiteuren365.nl processes about me?

Yes, you have the right to access – at reasonable intervals. You can request an overview

of the personal data processed about you via info@debiteuren365.nl.

If the data is incorrect or if you do not think it is necessary that it has been processed, you can submit a request for change, addition or deletion via info@debiteuren365.nl. Questions or complaints about the processing of personal data you can also submit via the aforementioned e-mail address. We will get back to you soon response provided.

In order to be able to establish your identity, we request that you provide your request with a proper copy of your passport or identity card. We request your BSN and passport photo to shield. Insofar as you do not do this yourself, we will.

13. Can Debiteuren365.nl change this Privacy Statement?

Debiteuren365.nl reserves the right to make changes to this Privacy Statement, due to new developments. It is therefore recommended to consult this Privacy Statement regularly. This Privacy Statement was last updated in July 2018.